

CD-ROM Questionnaire

Leighton



2001



Leighton Holdings
Limited

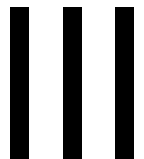


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Group Information Manager
Leighton Holdings Limited
Reply Paid 1002
CROWS NEST NSW 1585

Why the CD-ROM?

In the interest of better communication with our stakeholders, this year we have provided our readers with a CD-ROM of the Annual Report material. The CD-ROM includes this document in Acrobat form – colour pages reproduced from the printed pages – and includes a black and white text version of this report in MS Word for ease of printing, reading and searching. Our aim is to refine our shareholder communications program and streamline the methods we use to distribute information. Your feedback will help us to understand whether delivery by Internet or CD-ROM is acceptable, or even, preferable to a printed document.

Using a CD-ROM allows us to deliver a number of different formats without use of the Internet. It provides an 'archive' copy of the material that doesn't need to be downloaded and stored on your computer. The CD medium also allows us to provide video footage of our executives and projects, which adds another dimension to presenting the company and its results.

Why the questionnaire?

The Internet has provided a new avenue for communication between companies and stakeholders. Many organisations are using electronic mediums like websites or e-mail as their primary communication method. We would like to see if this trend represents the views of our audience.

The benefits associated with alternative distribution – less paper being used and savings on postage – have to be balanced against issues of accessibility and ease of use. This questionnaire provides an opportunity for your feedback, and will help us to determine whether receiving a printed Annual Report is still preferable to having one delivered on CD-ROM or e-mail via the Internet.

1. Did you use the CD-ROM provided with the 2001 Concise Annual Report?

yes no If **no**, was it because: you don't have a computer? you don't like/can't use CDs?

Comment: _____

2. Which of the following CD-ROM elements did you like?

seeing the video elements? not having to download files from the Internet?

being able to read and print out a black and white text document?

Comment: _____

3. If it was available, would you prefer a CD-ROM instead of a printed Concise Annual Report document?

yes no Comment: _____

4. Is there any other material you would have liked to see included on the CD-ROM?

Comment: _____

5. Do you use the Internet?

yes no If **yes**, do you use it to: access the Leighton website? view our Annual Reports?

download our latest Annual Report to print and read it later?

Comment: _____
